

PREGLED POSTUPKA #45084

1 PODACI O NARUČIOCU

Naziv naručioca	OTPADNE VODE BUDVA DOO
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Grad	Budva
Poštanski broj	85310

2 OSNOVNI PODACI

Opis predmeta javne nabavke	Nadgradnja SCADA sistema
Status	U toku
Vrsta predmeta	Usluge
Vrsta postupka	Jednostavna nabavka
Službenik za javne nabavke	Bojan Šašović
Kontakt	033/475-657
Datum objave	12.04.2023. 13:00
Napomena	1. Maintenance of local SCADA systems made by Grosse Wentrup The Contractor must provide categorized levels of support for maintenance of equipment,

depending on the type of User's request (reconfiguration or modification of equipment settings, consultations by phone or troubleshooting in production).

Levels of support should include all measures required to solve systemic problems in work, or consultations by phone, and their execution from the onset of the problem (corrective maintenance). Problems are categorized into three levels, as specified in the segment on categorization.

Preventive activities (proactive maintenance) include active monitoring of hardware, network and operation of SCADA system in order to avoid network and system problems: hardware control due to possible errors, checking the general functioning of SCADA applications, checking the server environment, analysis of system performance, etc. Preventive activities are performed on quarterly basis.

The Contractor shall have an all-in-one place to receive, forward and archive calls/report failures (should be adapted to the reporting of problems with the equipment that is subject to maintenance) by the Ordering Party (web portal or similar), and to provide detailed instructions about how to report failures and escalate problems.

The Contractor shall submit proof in the bid of being an authorized service provider for the requested brand.

The Contractor should provide an expert (certified by the manufacturer of equipment and services to provide installation and service the equipment in question) for any on-site or remote intervention, e.g. replacement of damaged hardware with new spare parts, physical installation of boxes/modules, configuration of spare parts, service intervention, etc.

The Contractor shall enable the following types of intervention, depending on the type of failure:

- On-site inspection at the plant or pumping station and troubleshooting
- Remote access to the equipment, in this case competent unit of the Ordering Party shall make an on-site visit to the plant or pumping station
- Consultations by phone, repair is performed by the staff of the Ordering Party, and assistance by phone by the Contractor

1.1. Technical Support

Technical support implies the following activities:

- consultations by phone and optimization of system resources (equipment and services that are the subject of the Maintenance Agreement),
- design verification and consultations for network and system redesign or upgrade,
- stand-by readiness at the time of system upgrade,
- system software update,
- review of network and system status/validity of the system operation once a month for 2 hours. After the performed activities, and no later than the 5th day of the current month for the previous month, the Contractor shall send an e-mail to competent persons of the Ordering Party with a report on the status of performed controls with an indication that it is a regular monthly report,
- detailed quarterly reports on system status. After the performed activities, and no later than the 5th day of the month for the previous quarter, the Contractor shall send an e-mail to competent persons of the Ordering Party with a report on the status of performed controls with an indication that it is a regular quarterly report,
- consultations during the network and system work cycle of the system.

1.2. CORRECTIVE MAINTENANCE

Corrective maintenance in terms of the Maintenance Agreement implies corrective actions in the event of a problem being reported by the User.

Corrective maintenance is directly related to the agreed response times and involves the replacement of a non-functional part with a spare new part, incidental intervention to eliminate the consequences of system software bugs or intervention related to other environmental problems closely related to equipment and services that are subject to the Maintenance Agreement.

With corrective maintenance, the system should be returned to its original state of functionality as soon as possible.

1.3. PROACTIVE MAINTENANCE

Proactive maintenance involves an agreed annual inspection and monitoring of the system, and indicating weak spots and possible problems.

The agreement must provide for the review of logs, analysis and indication of updates and installation of updates at the hardware level (update of BIOS, firmware, OS, etc.), preparation

of annual reports.

1.4. RESPONSE TIME AND CATEGORIZATION

The following is a categorization of possible problems ranked in three levels, with a description of typical failures/outages and the expected maximum response time and removal of failures/outages, according to the 24/7 availability model.

CATEGORY DESCRIPTION RESPONSE TIME

LEVEL 1 Failure/outages that lead to a system shutdown or cause critical consequences for the User's operations. Failure/outage requires continuous operation (24/7) and reporting until the system recovers.

Description of possible problems:

- failure of the local SCADA system, monitoring and management of the plant are not possible

- operating system failure
- telemeter failure
- failure of communication between devices, defective process network
- failure of measurement transducers 24h

LEVEL 2 Failure/outage of a part of the system that causes reduced system functionality.

Description of possible problems:

- A part of the plant has no communication with the local SCADA system,
- archive server failure
- failure in chart of measurements
- AT32 failure
- printer failure 48h

LEVEL 3 Consulting services aimed at planned activities and where the regular operation of the system (equipment that is the subject of the Maintenance Agreement) is not compromised or slowed down. The following requirements are possible:

- request for system reconfiguration,
- request for additional analysis of performance,
- request to test the system
- request to document all changes to the system,

- request to plan the development and improvement of the system,
- request for additional training for system maintenance,
- request for log analysis. 120h

Response time is a time interval that begins when the User submits a request (escalation and problem reporting are defined by the MaintenanceAgreement) and ends when the Contractor's representative qualified to provide the requested service contacts the User.

Troubleshooting time is the time interval in which the full functionality of the service is established, after the failure/problem has been reported.

Recovery time includes response time interval.

3 FAZE U POSTUPKU

Vrsta faze	Opis	Početak podnošenja	Kraj podnošenja	Datum otvaranja	Status
Zahtjev za podnošenje ponuda	Nadgradnja SCADA sistema	12.04.2023 14:00	19.04.2023 14:00	19.04.2023 14:30	U toku

4 DODATNE INFORMACIJE

Predmet javne nabavke se nabavlja	kao cjelina
Posebni oblici javne nabavke	
Okvirni sporazum	Ne
Dinamički sistem nabavki	Ne
Elektronska aukcija	Ne
Elektronski katalog	Ne
Nabavka se sprovodi kao	
Zajednička nabavka	Ne
Centralizovana nabavka	Ne

5 STAVKE PLANA

Godina	Opis	Vrijednost nabavke	Vrijednost PDV	Okvirni sporazum	Vrijednost OS	Vrijednost PDV OS	Vrsta postupka
2023	OTPADNE VODE BUDVA DOO Nadgradnja SCADA sistema 50312300 - Održavanje i popravljanje opreme za mrežu podataka	19.000,00 EUR	3.990,00 EUR	-	-	-	Jednostavna nabavka

6 USLOVI ZA UČEŠĆE U POSTUPKU I ZAHTJEVI U POGLEDU NAČINA IZVRŠAVANJA PREDMETA NABAVKE

Opis	Tip uslova / zahtjeva
U postupku nabavke može da učestvuje samo privredni subjekat koji nije pravosnažno osuđivan i čiji izvršni direktor nije pravosnažno osuđivan za neko od krivičnih djela sa obilježjima: a) kriminalnog udruživanja; b) stvaranja kriminalne organizacije; c) davanje mita; č) primanje mita; ć) davanje mita u privrednom poslovanju; d) primanje mita u privrednom poslovanju; dž) utaja poreza i doprinosa; đ) prevare; e) terorizma; f) finansiranja terorizma; g) terorističkog udruživanja; h) učestovanja u stranim oružanim formacijama; i) pranja novca; j) trgovine ljudima; k) trgovine maloljetnim licima radi usvojenja; l) zasnivanja ropskog odnosa i prevoza lica u ropskom odnosu, što se dokazuje na osnovu uvjerenja ili potvrde nadležnog organa izdatog na osnovu kaznene evidencije, u skladu sa propisima države u kojoj privredni subjekat ima sjedište, odnosno u kojoj ovlašćeno lice tog privrednog subjekta ima prebivalište	Obavezni uslovi
U postupku nabavke može da učestvuje samo privredni subjekat koji je izmirio sve dospjele obaveze po osnovu poreza i doprinosa za penzijsko i zdravstveno osiguranje, što se dokazuje na osnovu uvjerenja ili potvrde organa uprave nadležnog za poslove naplate poreza, odnosno nadležnog organa države u kojoj privredni subjekat ima sjedište	Obavezni uslovi
Izjava ponuđača o ispunjenosti uslova utvrđenih zahtjevom i nepostojanju sukoba interesa, potpisana od strane ovlašćenog lica ponuđača, koja se sačinjava na Obrascu 2 koji je propisan Pravilnikom o načinu sprovođenja jednostavnih nabavki („Službeni list CG“, broj 016/23, 020/23 i 036/23)	ESPD
U postupku nabavke može da učestvuje samo privredni subjekat koji je upisan u Centralni registar privrednih subjekata ili drugi odgovarajući registar u državi u kojoj privredni subjekat ima sjedište, što se dokazuje dostavljanjem dokaza o registraciji u Centralnom registru privrednih subjekata ili drugom odgovarajućem registru, sa podacima o ovlašćenom licu privrednog subjekta	Uslovi za obavljanje djelatnosti

Rok izvršenja ugovora je 365 dana od dana zaključenja ugovora ili do potrošnje procijenjene vrijednosti, u zavisnosti koji od tih uslova bude prije ispunjen	Rok izvršenja ugovora
Mjesto izvršenja ugovora: Otpadne vode doo Budva, ul. Omladinskih brigada bb, Bečići, 85310 Budva	Mjesto izvršenja ugovora
Rok važenja ponude: 10 dana od dana otvaranja ponuda	Rok važenja ponude
Rok plaćanja: 30 dana od dana ispostavljanja fakture	Rok plaćanja
Način plaćanja je: Virmanski	Način plaćanja
Način sprovođenja kontrole kvaliteta: Naručilac imenuje lica koja će vršiti kontrolu kvaliteta i nadzor nad pružanjem usluga održavanja lokalnih SCADA sistema	Način sprovođenja kontrole kvaliteta
Drugi uslovi: Ukoliko Ponuđač nije proizvođač opreme, dužan je da u ponudi dostavi ovlašćenje proizvođača opreme "Siemens" kojom se potvrđuje osposobljenost ponuđača da može vršiti servisne intervencije i održavanje uređaja i opreme "Siemens"	Drugi uslovi

7 KRITERIJUMI ZA IZBOR NAJPOVOLJNIJE PONUDE

Opis
Cijena

8 PREDMET NABAVKE

Procijenjena vrijednost nabavke: 19.000,00 EUR

TEHNIČKA SPECIFIKACIJA PREDMETA NABAVKE

	Opis predmeta nabavke	Bitne karakteristike predmeta nabavke	Količina
1	Maintenance via remote access	Regular maintenance of local SCADA system made by GrosseWentrup: Maintenance via remote access	1,00 hour
2	Maintenance : Helpline	Regular maintenance of local SCADA system made by GrosseWentrup: Helpline	1,00 hour
3	Intervention via remote access to equipment	Interventions on local SCADA system made by GrosseWentrup: Intervention via remote access to equipment	1,00 hour
4	Intervention Helpline support	Intervention on local SCADA system made by GrosseWentrup: Helpline support	1,00 hour
5	On-site intervention	Intervention on local SCADA system made by GrosseWentrup: On-site intervention	1,00 hour
6	Travel cost	Travel cost - day arrival	1,00 day
7	Travel cost	Travel cost - day departure	1,00 day